



This QESH policy is underpinned by the EUTRACO core values where Respect, Safety and Passion are central. These core values guide us daily in our decision-making processes. This means ensuring that neither employees, subcontractors or suppliers are harmed. As does preventing damage to EUTRACO's environment, materials or equipment, as well as to the general public when it comes into contact with the work, infrastructure, storage areas and operational activities. As CEO, I continue to express these values and there are no compromises in which we cave in to QESH.

EUTRACO's management and all its employees are committed to the welfare and protection of human life, have an environmental duty of care and are committed to protecting assets and customer satisfaction by applying our PDCA cycle (Plan-Do-Check-Act) and our code of conduct in all EUTRACO activities. EUTRACO has integrated quality, environmental, safety, health requirements into all its activities. So that the decisions made ensure the balancing of economic development, environmental quality and social justice to continuously improve performance and achieve the requirements of our stakeholders.

EUTRACO commits to:

- Preventing non-conformities such as work accidents, (environmental) incidents, complaints, and emergencies, etc.
- Zero accidents: Monitoring Frequency Rate and Severity Rate.
- Meeting the real needs of customers by delivering a service that is at least equal to the requested quality.
- Increasing customer satisfaction by striving for (food) safe products in a sustainable and environmentally friendly manner with well-trained and competent staff.
- Improving the company's environmental performance (reducing electricity, gas, and water consumption, reducing the amount of waste)
- Following and pursuing technological innovation.
- Raising safety, quality, and environmental awareness among employees.
- Complying with applicable QESH standards, laws, and regulations.
- Taking responsibility in the QESH field.
- Ensuring that employees reach the required level of competence and organizing the necessary training.
- Taking appropriate measures to prevent injury, illness, and (environmental) damage in the workplace.
- Always evaluating the QESH impact before starting a new project as well as continuously monitoring it.
- Conducting its activities as part of society in such a way that the health and safety of its employees, customers, freelancers, visitors, and neighbors are protected and they will not be exposed to unacceptable risks.
- Striving for continuous improvement.
- Implementing effective third-party management.
- Always prioritizing the satisfaction of customers and employees.
- Evaluating and optimizing its processes.
- Improving cooperation between management and employees through consultation and participation of employees, and, if applicable, their representatives.
- Taking appropriate measures in the context of Personal Protective Equipment, Machine Safety, Emergency Procedures, Ergonomics, Chemical Agents, and Fire Prevention.

To put this policy into practice and prevent accidents and incidents, the EUTRACO Golden Life Saving Rules have been established and implemented. Every employee and subcontractor is expected to perform their work in the spirit of these rules and to meticulously follow all applicable procedures, including the 'Stop & Consult' procedure and the Last Minute Risk Analysis (LMRA), before starting the work. If necessary, management will take the required measures according to the applicable 'Consequence Management' procedure.

These objectives clearly highlight that quality and (food) safety play a prominent role. The concern for workplace safety and environmental awareness is on the same level as quality within the organization.

Specifically, regarding food safety and quality, we believe that the development of an conform IFS Logistics self-monitoring system and BRCCGS Storage and Distribution or FCA Standard, alongside the compliance with legal requirements, offers the best guarantees to customers that healthy and food-safe products are delivered.

The management therefore takes responsibility for this policy and the objectives of the organization, providing the necessary resources and making the required investments to ensure that the products comply with legal environmental, (food) safety, and quality regulations.

**Serge Gregoir**  
CEO  
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